

INTERNAL USE ONLY	
CONTROL NO.	
EX CONTROL NO.	

## RETURN/EXCHANGE FORM

Thank you for shopping with VionicShoes.com!

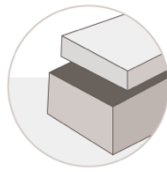
We hope you love your order, however if something isn't right, we'll happily take it back for an exchange or refund within 30 days of purchase. If you'd like a refund, we will issue the credit back to your original form of payment. Please allow 15 days for the credit to show on your statement.

ORDER NUMBER	DATE	SHIPPING ADDRESS

### To return or exchange your order, follow these steps:



Complete this form



Repackage your merchandise in its original packaging including this completed form



Affix the prepaid label to your shipping box and make note of the USPS tracking number



Drop off your package at any authorized USPS location

*If you do not use the provided shipping label and designated shipping method, Vionic is not able to refund shipping charges. Original shipping charges are not refunded.*

### YOUR RETURN: Let us know what you are sending back.

REASON CODE	SKU #	COLOR	SIZE	QUANTITY	INTERNAL USE QUALITY CODE

### Return Reason Codes

EA	Size/Fit is too small	ED	Changed my mind	EG	Item was damaged
EB	Size/Fit is too large	EE	Ordered multiple sizes/colors to try	EH	Received the wrong item
EC	Didn't like overall comfort/fit	EF	Item not as shown on website	EI	Didn't care for style

### YOUR EXCHANGE: Let us know if you'd like the same style in a different size or color.

*Please note: exchanges cannot be made for a different style.*

SKU #	COLOR	SIZE	QUANTITY

**Need help? Want to check size/color availability? Need expedited exchange service?**

Call us: (800) 832-9255

Email us: [info@VionicShoes.com](mailto:info@VionicShoes.com)

Our hours are M-F 7:30am-4:30pm PST

